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UNITED WAY OF UTAH COUNTY

FREE CELL PHONE + 250 MINUTES- ASSURANCE WIRELESS THROUGH VIRGIN MOBILE

General Information

Agency: [Help Me Grow](http://www.unitedwayucv.org/org/10444107624.html) (<http://www.unitedwayucv.org/org/10444107624.html>)

Program name: Free Cell Phone + 250 Minutes- Assurance Wireless through Virgin Mobile

Description : Assurance Wireless offers eligible customers a FREE wireless phone and 250 FREE minutes of nationwide wireless voice service each month. The 250 FREE minutes each month are for local and domestic Long-Distance calling. There are no bills, long-term contracts and activation fees for Assurance Wireless customers. If you need more minutes, you have 3 options:

- \$5 Talk – Add \$5 each month to get 500 total voice minutes (250 FREE minutes + 250 minutes)
- \$20 Talk & Text – Add \$20 each month to get 1000 total voice minutes and 1000 text messages (250 FREE minutes + 750 minutes + 1000 texts)
- Additional voice minutes for 10¢ each

Assurance Wireless is brought to you by Virgin Mobile USA and is a Lifeline Assistance program supported by the Universal Service Fund. Lifeline Assistance is only available on one phone line per household. Assurance Wireless is available in limited geographic areas and is subject to the Assurance Wireless Terms of Service.

Although eligibility varies by state, you may qualify for Assurance Wireless if you participate in Medicaid, Food Stamps/SNAP, Social Security Income (SSI), or other government programs. You may also qualify if your total household income meets government guidelines in your state.

If you are applying based on income eligibility, you will need to provide a copy of last year's State or Federal income tax return or 3 consecutive months' worth of your most current pay stubs, Social Security benefits statement, Veterans Administration benefits statement, Retirement/Pension benefits statement, divorce decree or child support document, or Unemployment/Workers Compensation benefits statement.

Restrictions:

- Assurance Wireless is only available to individuals who participate in a qualifying government program or are income eligible
- Only one wireless or landline Lifeline account is allowed per household
- The address you provide for your phone service must be your place of residence
- Your phone service must be in the name of the qualified customer and is non-transferable
- Assurance Wireless participation is subject to the Assurance Wireless Terms of Service found on www.assurancewireless.com

We have several ways for you to certify- choose the one that's easiest for you:

- Use your Assurance Wireless phone to call our automated phone line at 1-888-321-5880 and follow the prompts.
- Visit www.assurancewireless.com and click on Annual Certification.
- Complete, sign and mail the annual reminder form using the postage- paid envelope included with the form. If you prefer, you can fax the annual reminder form to 1-877-732-3018.

Program Benefits:

- Free Phone and 250 Free Minutes
- No Annual contract (no bills or activation fees)
- Nationwide Sprint Network Coverage
- Voicemail Account, Call Waiting, and Caller ID included
- 911 Access
- Calls to Customer Care are Free

Hours of Operation: none
Eligibility Requirements: none
Intake: none
Procedure:

Agency Info

Description

<http://www.unitedwayucv.org/org/10444107624.html>

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